

# Easy Reference Guide to Your Reservation Windows

## **HRPP Home Resort Preference Period**

- Your Options:
1. Reserve your entire unit week of purchase or any portion thereof at your Home Resort; the remaining portion will automatically convert to points
  2. Convert to points to:
    - a. Exchange with Interval International using all on a portion of your points
    - b. Apply all points to the Hyatt Gold Passport Program every other year and every 4<sup>th</sup> year for biennial owners
    - c. Reserve any available Hyatt Vacation Club resort
    - d. Commit any or all of your points to the Extended External Exchange up to 4 months prior to first day of your deeded week

## **CUP Club Use Period**

- Your Options:
1. Reserve any available any Hyatt Vacation Club resort
  2. Exchange with Interval International using all or a portion of your points

## **LCUP Limited Club Use Period**

- Your Option: Reserve and occupy a unit at any available Hyatt Vacation Club resort within 60 days of the date of reservation.

*Any and all unused points will expire at the end of the Limited Club Use Period*

**EEP External Exchange Period** A 12-month period starting on the first day of HRPP and ending on the last day of CUP for the sole purpose of exchanging into Interval International for non Hyatt Vacation Club Resorts.

**EEEP Extended External Exchange Period** You may elect to enter the EEEP but you must commit all or a portion of your points 4 months prior to your deeded week. These points will have an extended lifetime of 24 months from the end of CUP to exchange in Interval International to non Hyatt Vacation Club resorts.

**The Club priority Period ("CPP")** exists 60 days in advance of any given week's occupancy. During this period, an owner's ability to confirm reservations has certain limitations and restrictions.

**The Hyatt Hotel Gold Passport Program** During the HRPP, call 1-800-GO-HYATT® to deposit your entire point value for one fixed week to Hyatt Gold Passport points. Within 10 days your Hyatt Gold Passport account will reflect your deposit. Hyatt Gold Passport points do not expire. Once your points have transferred, you can also make reservations online at <http://goldpassport.hyatt.com>. The points may not be used for units at HVC Resorts.

**Borrowing Points** Should you not have enough points to make a reservation at your home resort, you may borrow points from your next year on the condition that:

1. You reserve and occupy within the next 60 days
2. Your maintenance fee for next year is paid at the time the reservation is made
3. You relinquish your HRPP reservation window for the next year
4. Borrowing points is not permitted for exchange through Interval International

**Fees** There is no fee for your first reservation made during your HRPP. A transaction fee will be charged for any other type of reservation. The following fees may apply: Transaction Fee (\$39), Cancellation Fee (\$49), Gold Passport Exchange Fee (\$129), Guest Certificate (\$29), Returned Check Fee (\$40), and Split Week Resort Fee (\$35). (Excluding Hyatt Main Street Station and Highlands Inn) Any of these fees may be paid via VISA, MasterCard or American Express. You may elect to pay your fees by check; however, your transaction cannot be confirmed until the check is received.

## **Cancellation Policy**

- Cancellations made more than 60 days prior to arrival will result in total restoration of points to your account.
- Cancellations made less than 60 days prior to arrival restrict members to reserving and occupying units available within 60 days of the date the reservation is made.
- Cancellations of reservations using borrowed points will restore the points to the following year.
- There is a \$49 cancellation fee.